Technology at UNCG

Judy Guard, ITS Technology Support Specialist
Information Technology Services (ITS)

UNCG's central technology organization

- Computing
- Classroom technology
- Communications
- Data services
- Technology planning

its.uncg.edu
Keep Up to Date!

- itsnews.uncg.edu has news items relevant to computing on campus

- You can get news items emailed to you by going to the site and subscribing.
How To Get Help

Dial 256-8324
That’s 6-T-E-C-H

Email: 6-TECH@uncg.edu
6-Tech Online Self Service Support

- Search for online support and documentation
- Submit a ticket to 6-TECH
- View previously submitted tickets to 6-TECH
- Browse and submit request forms

6tech.uncg.edu
Computing Accounts

To activate your Computing Accounts go to:

accounts.uncg.edu

You can do this from any internet connected computer, on or off campus.
New Account Requests

There are several “default” accounts (SIPartan, Canvas and Linux) are common to all UNCG students, staff, and faculty.

You can activate your default accounts here.

To learn more about the various account types, see the Account Descriptions.

Note: All new UNCG employees will automatically receive a Banner Runtime account for use in Banner production (BAMPRD) and the related Operational Data Store (ODSIP).

Print Forms
Some forms require signatures and therefore must be printed.

- Banner Accounts
- Secondary Account Request Form (pdf) requires a reader such as Adobe Reader
  For more information, see: Secondary Account FAQ
- Reporting Accounts
Username and Password

Your username and initial passwords will be provided to you after you submit the Accounts Request Form.
Self Service Password Changing

- Must be a minimum of 16 characters
- Must be a mix of upper and lower case alphabet characters (a-z, A-Z)
- ITS recommends that you create passphrases by combining unrelated words
- Passphrases only have to be changed every 365 days, but can be changed more often if you wish.
- You will be notified via email when your passphrase is going to expire.
- Passphrases for university computing accounts may be as long as 30 characters.

reset.uncg.edu
Your e-mail address is:

username@uncg.edu

For example jasmith3@uncg.edu
iSpartan Apps

- Mail & Chat
- Calendar
- Drive
- Groups
- Hangouts
- And more.
Wireless Computing on Campus

UNCG Wireless – Guest wireless, not secured

**eduroam** – Secure wireless, login with UNCG username and password, use at UNCG and other eduroam colleges and universities. See [www.eduroam.org](http://www.eduroam.org) for more information about world wide availability.

**NOTE:** There is an **eduroam Companion app** for Android and iOS to help you discover eduroam hotspots using your GPS.

Help for wireless connection available at:
Technology Support Center – Room 101 Forney Building
Free Technology Training

- Available to Faculty, Staff and Students
- Online Webinars with WebEx
- In person training in our Training Rooms
- Online training through ITS, Microsoft, and others
- Links to additional technology learning resources

its.uncg.edu/training
• WebEx Webinar offered once a month
• You will learn about where to get help, your file storage options, software discounts, where to take the required Security Awareness Training, how to navigate the UNCG Network, and more. (So basically some of this information in more detail, plus MORE information!)
• To register go to workshops.uncg.edu
• Look for ITS Training – Introductory Workshops
Security Awareness Training

- Required for all faculty and staff by the University
- You must complete **within 30 days** of employment
- Takes about an hour to complete
- Information and instructions available at

  courses.uncg.edu
UNCG's official LMS is Canvas. Here's everything you need.

UNCG selected Canvas by Instructure as its Learning Management System (LMS). As of Spring 2016, Canvas contains all official courses.

- **News**
  - Release notes, new features, announcements

- **Tips & Tricks**
  - Cool things you can do with Canvas

- **Support**
  - Help, guides, contact information

- **Training**
  - Workshops, drop-in consultations, videos

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**Canvas @ UNCG**

**IT Security Awareness Training – Quick Start**

January 20, 2016

IT Security Awareness Training is mandatory for employees, beginning in the Spring 2016 semester. The training is provided online via Canvas, and contains a series. [Read More »](#)

**Navigating Canvas’ New Look**

December 2, 2015

After the Fall 2015 semester, UNCG’s Canvas environment will look a little bit different. Recently, Canvas introduced a new, updated User Interface (UI). While it. [Read More »](#)

**Using Modules for Effective Content Flow**

October 22, 2015

*module ("májool") – each of a set of standardized parts or independent units that can be used to construct a more complex structure, such as an.* [Read More »](#)

See All Stories »

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**Featured Story**

**IT Security Awareness Training – Quick Start**

IT Security Awareness Training is mandatory for employees, beginning in the Spring 2016 semester. The training is provided online via Canvas, and contains a series of videos and information that is followed by quiz questions. Up-to-date details about the training can be found on the [https://its.uncg.edu/Training/Security](https://its.uncg.edu/Training/Security) website.

A brief summary of the process required to complete the training is provided in this post. If you require face-to-face assistance, check the UNCG Workshops website ([http://seelshop.uncg.edu](http://seelshop.uncg.edu)).

[Read More »](#)
Please call 6-TECH at 256-8324 if you have any questions!