## THE UNIVERSITY OF NORTH CAROLINA AT GREENSBORO Joseph M. Bryan School of Business and Economics Department of Business Administration

## MBA 616-51 – Managing in a Global Environment

## Course Syllabus - Spring 2005 (Jan 10 – Mar 14, 2005)

## I. Instructor

Mr. Ron Abernathy Office: 349 Bryan School Preferred Phone: 674.0070 Preferred E-mail: ronabernathy@earthlink.net Other E-mail: ron\_abernathy@uncg.edu Office Hours: By appointment

#### **II.** Logistic Info

Mondays/Wednesdays, 3:30 PM - 4:45 PM Bryan School of Business and Economics, Room 206

## III. Prerequisites

MBA 604, 605, 606, 607

## **Co-requisite**

MBA 613

## **IV.** Required Text

Helen Deresky, *International Management: Managing Across Borders and Cultures*, 4<sup>th</sup> Edition, Prentice Hall, 2003.

## V. Course Description

Examines the environmental, cultural, political, legal and operational challenges facing managers in doing business across international borders.

#### VI. Course Objectives

Upon completion of this course, students will be able to:

\* Describe the structure of the global economy and the perspective of the various "players" in that economy.

\* Indicate the cultural factors that should be taken into account in the determination of management styles and HRM policies.

\* Discuss the legal and technological environmental factors that create opportunities or barriers for multinational companies (SWOT/PEST).

\* Describe the public policy and political factors that can affect the risks of entering and operating in a foreign country.

\* Identify the key ethical and environmental issues that are typically connected with international business.

\*Discuss the pros and cons of various methods for entering national markets.

\* Describe the foreign exchange markets and indicate how multinational firms can handle exchange-rate risk.

#### VI. Other Study Resources

In addition to the textbook, a variety of other sources will be used **h**roughout the semester. I will also use **Blackboard** to communicate various requirements.

## VII. Evaluation Methods and Teaching Strategy

Course will be taught using lectures, discussions and case analysis. This course will be letter graded and the student's final grade will be based on:

| * Case write-ups      | 25% |
|-----------------------|-----|
| * Exams               | 25% |
| * Case presentation   | 25% |
| * Class participation | 25% |

NOTE: Group presentations will be discussed and assigned during the first session.

The final grading scale is as follows:

| Letter       | Numerical    | Letter       | Numerical    |
|--------------|--------------|--------------|--------------|
| <u>Grade</u> | <u>Score</u> | <u>Grade</u> | <u>Score</u> |
| A            | 91-100       | B            | 81-90        |
| C            | 71-80        | D            | 59-70        |

#### **Significant Policies:**

Attendance: Students are expected to attend sessions. A student should contact the instructor where

work needs and/or health problems make attendance impossible.

*"Get Out of Jail Free" Cards:* Rather than try to judge the veracity of every reason for any student's absence, I will give each of you one (and only one) of these cards. If and when you choose to cash it in, your absence is excused.

Inclement Weather: In case of inclement weather, this class will follow University guidelines.

Academic Honor Code: Each student is required to sign the Academic Integrity Policy on all work submitted for this course.

Additional Requirements: Students are expected to be prepared for class and participate in discussions.

## CLASS SCHEDULE – MBA 616-51/ Spring 2004

| Date        | Topic/Assignment   |
|-------------|--|
| Jan 10/12   | Introduction / Chapter 1 – Assessing The Environment   |
|             | Group Presentation Assignments<br>Case 3: Footwear International   |
| Jan 19      | Chapter 2 – Managing Interdependence<br>Case Study: Aung Sein  |
| Jan 24/26   | Chapters 3 – 4 The Cultural Context of Global Management/<br>Communicating Across Cultures<br>Case Study: Guanxi in Jeopardy |
| Feb 2       | Chapters 5 – Cross Culture Negotiation<br>Case Study: Moto   |
| Feb 7/9     | Chapters 6/7 – Strategy/Alliances<br>Case Study: Whirlpool   |
| Feb 14/16   | Chapter 8 – Organization Structure<br>Case Study: Expat in China   |
| Feb 21/23   | Chapters 9/10 – Staffing/Global Cadre<br>Case Study: Maywood   |
| Feb 28/Mar2 | Chapter 11 - Motivating and Leading<br>Case Study: Daimler   |

# Mar 9 <u>or</u> 14 FINAL EXAM